

# 3003461 - System Folders/Tabs Do Not Appear when a User Folder/Tab Is Added in Business Partner Master Data

<b>Version</b>	1	<b>Type</b>	SAP Business One Notes
<b>Language</b>	Inglês	<b>Master Language</b>	Inglês
<b>Priority</b>	Correction with high priority	<b>Category</b>	Program error
<b>Release Status</b>	Released for Customer	<b>Released On</b>	17.12.2020
<b>Component</b>	SBO-SDK-UI ( User Interface )		

Please find the original document at <https://launchpad.support.sap.com/#/notes/3003461>

## Symptom

System folders/tabs do not appear when a user folder/tab is added in the *Business Partner Master Data* window.

## Reproducing the issue

### Prerequisites:

You have an UI API program which creates a user folder in the *Business Partner Master Data* window using *LoadBatchActions()* method as below:

```
string xmlForm = File.ReadAllText("test.xml");
xmlForm = xmlForm.Replace("F_80", oltemForm.UniqueID);
SBO_Application.LoadBatchActions(xmlForm);
```

The content of **"test.xml"** file is mentioned below:

```
<?xml version="1.0" encoding="utf-16"?>
<Application>
<forms>
<action type="update">
<form FormType="134" uid="F_80">
<datasources>
<userdatasources />
<DataTables />
</datasources>
<items>
<action type="add">
<item type="99" uid="TEST_00001" left="715" top="135" width="142" height="19" right_just="0" enabled="1"
from_pane="0" to_pane="0" visible="1" disp_desc="0" tab_order="0" text_style="0">
<AutoManagedAttribute />
<specific caption="TEST Folder" AffectsFormMode="0" ScrollBars="0" />
</item>
</action>
<action type="group">
<item type="0" uid="9" left="0" top="0" width="0" height="0" right_just="0" enabled="1" from_pane="0"
to_pane="0" visible="1" disp_desc="0" tab_order="0" text_style="0">
```

```

<AutoManagedAttribute />
</item>
<item type="0" uid="TEST_00001" left="0" top="0" width="0" height="0" right_just="0" enabled="1"
from_pane="0" to_pane="0" visible="1" disp_desc="0" tab_order="0" text_style="0">
<AutoManagedAttribute />
</item>
</action>
</items>
</form>
</action>
</forms>
</Application>

```

**Scenario:**

1. Run the UI API program.
2. Open the *Business Partner Master Data* window.
3. Navigate to an existing *Business Partner Master Data* record.

**Expected behavior:**

System folders *Contact Persons*, *Addresses*, *Properties* and *Attachments* appear in the *Business Partner Master Data* window.

**Actual behavior:**

System folders *Contact Persons*, *Addresses*, *Properties* and *Attachments* do not appear in the *Business Partner Master Data* window.

**Solution**

SAP intends to provide a feature package or patch to solve the symptom that is described in this SAP Note. The section **References** below lists the related feature package or patch once they become available. Be aware that **References** can only be confirmed at feature package or patch release date. SAP delivers feature packages or patches only for selected releases at its own discretion, based on the business impact and the complexity of implementation.

**Products**

SAP B1 10.0 FOR SAP HANA  
SAP BUSINESS ONE 10.0

**This document is referenced by**

SAP Note/KBA	Title
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3000225	Overview Note for SAP Business One 10.0 FP 2102, version for SAP HANA
3000190	Overview Note for SAP Business One 10.0 FP 2102
3030989	Business Partners Master Data Form missing Tabs
3026785	Overview Note for SAP Business One 10.0 FP 2011 Hotfix 02, version for SAP HANA
3026798	Overview Note for SAP Business One 10.0 FP 2011 Hotfix 02
3005385	Overview Note for SAP Business One 10.0 FP 2011 Hotfix 01, version for SAP HANA
3005403	Overview Note for SAP Business One 10.0 FP 2011 Hotfix 01

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